LogicMonitor

Why Are Thousands of Companies Choosing LogicMonitor?

LogicMonitor is the only SaaS-based, enterprise-class infrastructure monitoring platform for hybrid IT. Period.

Our customers don't want to focus on monitoring. They want to focus on footwear, vacations homes, chicken sandwiches, and television ratings. We enable them to maintain laser focus on [Insert whatever it is they do best here], without worrying about the monitoring bit. Most importantly, we help our customers to transform their businesses

Velocity

TRENDS

Customers expect IT to provide services on demand, no exceptions.

CHALLENGE

"How do I move quickly and always stay on?"

LM SOLUTION

Fast deployment and management based on automation.

DIFFERENTIATOR

Automated Discovery

The "aha! moment" aka Active Discovery™

But what's so great about it? In short, it cuts through the noise and automatically detects what to monitor, graph, and when to send out alerts. It makes deployment super efficient, which means ROI happens much faster. Some tools can take MONTHS to set up. No one has time for that.

World-class Customer Support

Ask any customer, and we bet they'll tell you that this capability is awesome. A team of technical support engineers available 24x7. That's important, so we'll say it again, 24x7 support. With real, live experts.

Visibility

TRENDS

IT environments are complex, fragmented, distributed.

CHALLENGE

"How do I see into all these distributed environments to make strategic decisions?"

LM SOLUTION

Delivery of meaningful data for all infrastructure from a single platform.

DIFFERENTIATOR

2000+ Technology Integrations

We're talking about LogicModules.

LogicModules are what give you breadth and depth of coverage. We get MORE metrics than anyone. And we get more GRANULAR metrics.

Cloud, On-premises, Hybrid

We offer the full view, from application to data center. This is a true differentiator and what makes us authentically enterprise class. Other solutions can generally handle the cloud or on-prem gear, but we are exceptional at monitoring both. Did we mention cloud? AWS, GCP and Azure are all covered.

Flexibility

TRENDS

Technology is in a state of constant flux.

CHALLENGE

"How do I protect my investments and embrace what's coming?"

LM SOLUTION

Broad compatibility with deployment models and technologies.

DIFFERENTIATOR

SaaS

We believe that SaaS is better for our customers. Why? CapEx savings – frees up expensive data center hardware, eliminates the need to back up or worry about disaster recovery, and it eliminates downtime for version updates.

When it comes to data centers, on-premises solutions go down with the sinking ship. We provide visibility from OUTSIDE the data center. Your staff will get notified in the event of power, network, or any other issues.

Extensibility

This isn't why people buy us, per se, but it's the reason they stay. If it reveals data, we can write a Datasource to pull metrics. This means we can easily extend monitoring to your own custom devices, research refrigerators, chicken refrigerators, ferry boats, and greenhouses.