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## Customer Success Story

### Large East Coast University

#### Company Profile:

This Big Ten public research university has over 40,000 students and is consistently ranked among the leading Institutions in the country.

#### Challenge:

As a part of their overall IT Infrastructure, the Networking team provides Internet connectivity and Wifi access to hundreds of student residence locations on and immediately around the campus area. The customer's main decision criteria for acquiring NetMRI was whether the product could help them rapidly roll out a Cisco IOS upgrade to that residence network. The upgrade had to happen during the "low season" of July and August and had to be complete before students returned to campus for the new semester. The staff was approaching the project as a manual effort, putting all hands on deck and planning night after night of driving out to each location and upgrading devices locally. The project plan had the effort going non-stop with only a few days to spare in case of schedule slippage.

## About Empowered

Empowered Networks optimizes core networking, security and compliance for many of the world's largest companies. Our dedicated team makes applications, networks and services more agile, more visible, and more dependable. For over 20 years, we've been driving positive business outcomes that translate directly to your bottom line.

## Solution:

Empowered identified that we could complete the upgrade more quickly using Infoblox NetMRI. We worked with the IT staff to develop an upgrade script that met their requirements, and then over the course of two weeks, the team was able to complete the project with only a handful of hardware defects that required human intervention.

## Benefits:

Using NetMRI, the team was able to shave about four weeks off the end-to-end project time and delivered the upgrade with confidence and importantly, with time to spare.

Because NetMRI had already collected a complete inventory of the entire network, we were able to quickly identify all of the devices that needed attention. We were then able to group the devices into a several smaller sets of devices, each of which was targeted separately for action.

NetMRI's comprehensive automation capabilities were used to run preflight checks, upgrade the device software and then run post flight checks to confirm operation.