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Customer Success Story

Solution Offering: DDI Assessment

Challenge:

A large bank had been using separate and outdated systems for their DDI. The Bank was interested in modernizing their DDI toolsets and getting the benefit of one integrated solution across all three functions (DNS, DHCP, and IPAM). Their current tools were being managed by different teams within the bank.

To prepare a go-forward plan they wanted to make sure that the current situation, existing processes, and integrations were understood and that the requirements of all the possible stakeholder groups were considered before they proceeded with their modernization investments.

Solution:

Empowered proposed a DDI Assessment service that was going to be the initial phase of their DDI modernization. The Assessment included:

About Empowered

Empowered Networks optimizes core networking, security and compliance for many of the world's largest companies. Our dedicated team makes applications, networks and services more agile, more visible, and more dependable. For over 20 years, we've been driving positive business outcomes that translate directly to your bottom line.

- Interviewing all the current system owners as well as all stakeholders and collect both current state and requirements going forward. Groups that were interviewed:
 - Authentication & Authorization Engineering
 - AD Operations
 - Automation
 - Cloud
 - Leadership
 - Network Engineering
 - Security
 - Network Monitoring
- A summary report and executive presentation that included all findings as well as recommendations on the detailed bill of materials and project plan.

Results:

Empowered completed the Assessment within 3 weeks, and presented all the findings, a complete bill of materials, and project plan to the executive team. The team was very happy with the process, the results of the assessment, and it gave them clarity on their plans going forward that helped them gain support from all their internal stakeholder groups.