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Workflow Optimizer

Empowered's Workflow Optimizer Solution is specially designed to support Infoblox customers with complex networking environments who need to improve collaboration and efficiencies across their teams. Your processes and workflows are not efficiently automated and / or assigned to the right personnel. In order to reduce time and cost, you must effectively utilize appropriate skills to eliminate bottlenecks and improve the quality and auditing of your work.

Given the time and expertise most high-volume network operational tasks can be enhanced through effective workflow optimization.

Business Problem:

- Are you concerned about constrained workflows within your NetMRI instance?
- Are you challenged with managing inefficient high-volume manual network tasks between teams?
- Are operational tasks being completed by teams one or more steps removed from the ownership of the actual deliverable?
- Are you limited in your ability to delegate operational tasks to the appropriate role, resulting in human errors, rework and delays?
- Do you have limited role-based access within NetMRI?
- Are your users frustrated with long execution times?
- Do you find it challenging to audit changes and approvals?
- Are you concerned about the risks associated with exposing a user access to the full network?

Solution Approach:

Leverage a 3rd party expert consultant with deep domain knowledge of NetMRI to implement workflows and efficiencies, abstracting technical complexities and improving productivity.

EmpoweredAutomate™ – Empowered's Workflow Optimizer solutions are management system front-end automation platforms that provide customized workflows, a simplified user interface, and an improved user experience resulting in overall improved efficiencies. Each customer solution is designed for specific business application as defined in the Requirements Definition + Scoping Project associated with their environment.

About Empowered

Empowered Networks optimizes core networking, security and compliance for many of the world's largest companies. Our dedicated team makes applications, networks and services more agile, more visible, and more dependable. For over 20 years, we've been driving positive business outcomes that translate directly to your bottom line.

Solution Description:

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Empowered's Workflow Optimizer utilizes the Infoblox system that provides the automation of workflows for various operational tasks such as:

- Port reservation and activation process requirements
- Validation of compliance standards
- Switch port management
- Password change and recycle process

The solution also provides full role-based access for controlling users' access directly and limits the functions available to certain users based on their specific job requirements.

Capabilities include:

- User setting controls
- User interface workflow
- Functional organizational workflow
- Notification triggers
- Device selection workflow
- Port change workflow
- Job and approval history (365 days) and audit requirements

Business Outcomes:

Improved Higher return on investment is achieved through:

- Enhanced business efficiency
- Reduced human errors, rework and delays
- Improved service delivery times
- Appropriate delegation of tasks to the appropriate role
- Improved user interface and experience (UI/UX)
- Improved individual team member productivity
- Minimized risk through system role-based access
- A less complicated, more effective and efficient way to perform complex high-volume workflows for the enterprise
- Improved management with access to a 365-day audit log of all changes and approvals
- Ability to identify and remove business process bottlenecks improves productivity