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NetMRI On-Demand Assistance

If you do not have trained NetMRI experts on your staff to effectively manage operational tasks required to maintain your NetMRI solution you may not be getting the full value from NetMRI that you expect.

Business priorities may be impacting your ability to provide the resources you require to manage and optimize your NetMRI solution.

Business Problem:

- Does your team find it challenging to stay up to date with day-to-day NetMRI administration requirements due to skill or time constraints?
- Are other business priorities keeping resources away from the NetMRI administrative work required to maintain the upkeep of this critical business solution?
- Are you getting the expected value and benefits from your investment in Infoblox NetMRI?
- Are your pre-defined best practices, with respect to NetMRI functions and capabilities, not always adhered to?
- Are you experiencing non-specific technical issues, as a result of your NetMRI system updates being out of compliance?
- If you're using NetMRI in a highly automated fashion, do you require or could you benefit from a dedicated systems administrator to help keep NetMRI running at peak efficiency?
- Could you benefit from easy and quick access to highly trained NetMRI experts to assist with the use and management of your NetMRI instance?
- Could you benefit from dedicated experts to assist with the customization of NetMRI rules and scripts, enhancing automation?

Solution Approach:

Leverage a 3rd party expert consultant with deep domain knowledge of NetMRI. EmpoweredCare™ NetMRI On-Demand Assistance Service provides NetMRI domain specific expertise and timely business results.

About Empowered

Empowered Networks optimizes core networking, security and compliance for many of the world's largest companies. Our dedicated team makes applications, networks and services more agile, more visible, and more dependable. For over 20 years, we've been driving positive business outcomes that translate directly to your bottom line.

Solution Description:

EmpoweredCare™ – Empowered's NetMRI On-Demand Assistance Service is a remote service that provides your team with supplementary skilled resources, offloading a portion of the tasks associated with implementing NetMRI enhancements and automation.

The on-demand nature of the service means that you can call and arrange for specific tasks to be scheduled within 48 hours and completed as soon as possible.

The service can include, but is not limited to, the completion of the following development or enhancement tasks on an on-demand basis:

- Customized NetMRI rules
- Custom policies for compliance
- Scripts for automation
- The service can also be utilized for informal knowledge transfer as required

Business Outcomes:

- Improved overall return on your NetMRI investment
- Reduced time to value
- Reduction of risks and issues related to NetMRI functions and capabilities
- Reduced requirement to hire and train staff for the specific NetMRI business and operational requirements
- Highly skilled team resources can now focus on business priorities rather than managing NetMRI operational work
- Proactive management of your NetMRI solution
- Focused resources to quickly address enhancement and development needs for NetMRI