NetMRI On-Demand Assistance

If you do not have trained NetMRI experts on your staff to effectively manage operational tasks required to maintain your NetMRI solution you may not be getting the full value from NetMRI that you expect.

Business priorities may be impacting your ability to provide the resources you require to manage and optimize your NetMRI solution.

Business Problem:

> Skills shortage to maintain your NetMRI operational functions
> Business priorities are taking resources away from NetMRI operations work required to maintain the upkeep of this critical business solution
> Not getting the value and benefits of your NetMRI investments
> Indirect impact of overall network could be affected if the ability to make change or check compliance issues is hindered
> Reduced operational effectiveness
> Best practices may not be followed with regard to NetMRI functions and capabilities
> Need easy availability to resources that are highly trained experts with the knowledge to manage and use NetMRI
> Using NetMRI in a highly automated fashion and you require dedicated experts to customize NetMRI rules and create scripts for automation

Solution Approach:

Leverage a 3rd party expert consultant with deep domain knowledge of NetMRI.

EmpoweredCare™ NetMRI On-Demand Assistance Service provides NetMRI domain specific expertise and timely business results.

Solution Description:

EmpoweredCare™ – Empowered’s NetMRI On-Demand Assistance Service is a remote service that provides your team with supplementary skilled resources, offloading a portion of the tasks associated with implementing NetMRI enhancements and automation.

The on-demand nature of the service means that you can call and arrange for specific tasks to be scheduled within 48 hours and completed as soon as possible.

The service can include, but is not limited to, the completion of the following
development or enhancement tasks on an on-demand basis:

- Customized NetMRI rules
- Custom policies for compliance
- Scripts for automation
- The service can also be utilized for informal knowledge transfer as required

**Business Outcomes:**

- Improved overall return on your NetMRI investment
- Reduced time to value
- Reduction of risks and issues related to NetMRI functions and capabilities
- Reduced requirement to hire and train staff for the specific NetMRI business and operational requirements
- Highly skilled team resources can now focus on business priorities rather than managing NetMRI operational work
- Proactive management of your NetMRI solution
- Focused resources to quickly address enhancement and development needs for NetMRI

**About Empowered**

Empowered Networks optimizes core networking, security and compliance for many of the world’s largest companies. Our dedicated team makes applications, networks and services more agile, more visible, and more dependable. For 20 years, we’ve been driving positive business outcomes that translate directly to the bottom line.