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NetMRI Admin Assistance

If you do not have trained NetMRI experts on your staff to do the administration tasks required to maintain your NetMRI solution you may not be getting full value from NetMRI that you expect. The result of the absence of regular system administration activities being performed creates the possibility of short and long-term system and business issues and risks.

Business priorities may be impacting the administration of your critical management tools.

Business Problem:

- Does your team find it challenging to stay up to date with day-to-day NetMRI administration requirements due to skill or time constraints?
- Are other business priorities keeping resources away from the NetMRI administrative work required to maintain the upkeep of this critical business solution?
- Are you getting the expected value and benefits from your investment in Infoblox NetMRI?
- Are your pre-defined best practices, with respect to NetMRI functions and capabilities, not always adhered to?
- Are you experiencing non-specific technical issues, as a result of your NetMRI system updates being out of compliance?
- If you're using NetMRI in a highly automated fashion, do you require or could you benefit from a dedicated systems administrator to help keep NetMRI running at peak efficiency?
- Could you benefit from easy and quick access to highly trained NetMRI experts to assist with the use and management of your NetMRI instance?

Solution Approach:

Utilize an experienced 3rd party to optimize the management and performance NetMRI administration tasks.

EmpoweredCare™ NetMRI Admin Service provides expert resources that apply best practices to perform defined daily, weekly, and monthly administrative functions in support of NetMRI.

About Empowered

Empowered Networks optimizes core networking, security and compliance for many of the world's largest companies. Our dedicated team makes applications, networks and services more agile, more visible, and more dependable. For over 20 years, we've been driving positive business outcomes that translate directly to your bottom line.

Solution Description:

EmpoweredCare™ – Empowered's NetMRI Admin Service provides supplementary skills to your team offloading the day to day tasks associated with the administration and management of your NetMRI instance.

The service includes the completion of the following tasks for NetMRI on a daily, weekly, and monthly schedule as required:

- Review system logs
- Review system settings
- Manage support cases
- Identify Discovery issues and adjust discovery settings where required
- Review user and custom reports
- Manage grouping
- Check for hotfixes
- Review database and backup as required
- Create custom reports and templates
- Conduct software upgrades, and knowledge transfer where applicable
- Review NetMRI licensing and capacity constraints

Business Outcomes:

- Improved overall return on your NetMRI investment
- Reduced time to value
- Reduction of risks and issues related to NetMRI functions and capabilities
- Reduced requirement to hire and train staff for the specific NetMRI system administration requirements
- Ensures that tooling is operated using best practices and running at peak efficiency
- Highly skilled team resources can focus on your business priorities rather than administration work
- Proactive management of your NetMRI solution